

Guidelines for installing HKCCHOIR Mobile App

12 January 2021

Dear parents and members,

To go green and enhance the dissemination of news and information, The Hong Kong Children's Choir will distribute most of the notices, including notices about member holidays, performances and class arrangement due to emergencies, via the HKCCHOIR Mobile App. Parents can also access to photo albums and videos of performances on the App.

How to install the HKCCHOIR Mobile App:

1. Download

HKCCHOIR App is available in App Store (iOS) and Google Play (Android), please search for "HKCCHOIR" and download the App.

2. Register (Details please refer to P.2-3 of this notice)

- i. Press "**Register**".
- ii. Enter the "**Registration Token**" as provided by HKCC (as shown on the lower part on this page).
If you have more than one child studying at HKCC, you can input all the registration tokens you have (each member will receive one token) by pressing the "+" icon on the registration page.
- iii. Enter your **mobile phone number** to receive the verification SMS (each number can only register for once).
- iv. Enter the **6-digit verification code**.
- v. Create your **user ID** and **password** (Please enter the password twice) and finish the registration.
***No special requirement for the format of the password, it can contain upper and lower case characters, number and special characters.**
- vi. Press "**Allow**" after signing in to receive the push notification of our latest news and notices.
***If you have already chosen "Not Allow", re-installing the App is recommended to reset the push notification permission.**

3. Sign in

Enter your registered mobile phone number and password, or using Face ID/ Touch ID to sign in.

4. Forget password

- i. Press "Forget password" on the sign in page and enter your mobile phone number.
- ii. You will then receive an SMS with a URL. Press the link and follow the steps on that page to reset your password.

If you have lost your registration token, please fill in and submit the "Registration Token for Mobile App Request". A new token will be sent to your registered email address upon our confirmation.

In order to ensure parents can receive the latest notices and announcements from us, it is recommended to download and install the HKCCHOIR App as soon as possible. Please note that digital notices have gradually replaced the paper notices since 2020 and the progress will be continued without further announcement.

Should you have any enquires about the App, please contact 5108 9227 via Whatsapp to the App developer for technical supports.

Registration Token:

通告編號: c203a/2020/sc

How to register on HKCCHOIR App:



① Press **“Register”** on this page.

② Enter the **“Registration Token”** provided by HKCC. (If you have more than one child studying at HKCC, you can input all the registration tokens you have by pressing the "+" icon.)



③ Enter **Mobile Phone Number** to receive verification SMS (each number can only register for once).

④ Enter the **6-digit verification code**.

⑤ Create your **user ID and password** (Please enter the password twice) and finish the registration.

How to register on HKCCHOIR App:



- ⑥ Press “**Allow**” after signing in to receive the push notification of our latest news and notices.